



# IMPACT REPORT

FINANCIAL YEAR  
2021/2022

# About Lord Mayor's Charitable Foundation Impact Report 2021/22

This Impact Report presents the ways in which our strategic grants program sought to impact the big issues facing the communities of Greater Melbourne. Climate change, economic inequality, and affordable housing remain our big challenges. We also support the capacity of the charitable and philanthropic sector through some key grants each year.

COVID-19 was still with us during Financial Year 21/22, alongside communities beginning to work towards 'recovery'. Our initiatives, and our partnerships particularly, contributed to the ongoing management and recovery from COVID-19, including directly supporting projects focused on addressing the pandemic's implications for communities. We were also flexible, extending most reporting requirements, or enabling our partners to adapt and 'pivot' their approaches, and in FY 21/22, the Foundation continued its support of community recovery.

The Foundation continues its commitment to support the capacity of the charitable sector, especially through tough times like the COVID-19 pandemic and climate related disasters. As a community foundation, we also galvanise giving through our donors and collaborative funding and we encourage legacy philanthropy through bequests.

As we look towards the Foundation's centenary, we look forward to continuing our support for work that is seeking to address the big social and environmental challenges facing Melbourne.



**Dr Catherine Brown** OAM  
Chief Executive Officer



## ACKNOWLEDGMENT OF COUNTRY

We acknowledge all Traditional Owners and Custodians of the lands on which we live and work. We pay respect to Elders past and present, and acknowledge the continuing connections to culture, community, land, and sea of all Aboriginal and Torres Strait Islander peoples.

## Our Theory of Change

**Because** Melbourne is facing several urgent interconnected health, social and environmental challenges that need to be solved together.

**We will** Shape scalable solutions that address these challenges at a project and systems level. We will do this in collaboration with our grant partners, knowledge partners, donors, and co-funders

**Resulting in** Services, policies and systems that enable all Melburnians to live healthy, dignified, and connected lives.

**Leading to** Melbourne being a thriving city for people and planet.

# Impact Highlights

**Our strategic grants program focuses on four key areas:**

-  **Homelessness & Affordable Housing**
-  **Inclusive, Sustainable Economy & Jobs**
-  **Healthy & Climate Resilient Communities**
-  **Charitable sector capacity building**

This report celebrates the work of our grant partners who work on these major challenges.

	<b>158</b> grants	<b>\$8.1M</b> Funding via the Strategic Grants Program	<b>\$18M</b> leveraged	<b>\$3.8M</b> for climate change action
	<b>\$2.8M</b> supporting women	<b>\$385k</b> disaster relief	<b>\$482k</b> COVID-19 responses	<b>73%</b> first funder
	<b>13%</b> funded social enterprises	<b>\$1.66M</b> job creation	<b>\$900k</b> new home builds	<b>\$715k</b> community resilience
	<b>\$299k</b> discrimination reduction	<b>\$149k</b> homelessness prevention	<b>50k</b> energy upgrades for vulnerable households	

In addition, the Foundation managed \$1.75 million Donor Advised Funding through our Generous Melbourne engaged philanthropy program.

## Sector Capacity Building

**NFP Digital Transformation Hub** helps the NFP sector build digital capacity and thereby increase their impact. The impressive level of use (10,000+ users in the last year) and need within the sector, led to the Foundation approving a follow-on grant, co-funded with the Gandel Foundation, to expand the program.

Justice Connect's **Not-for-profit Law Program** provides free and affordable specialist legal help for not-for-profit community organisations.

## Policy Influence

**National Construction Code** now requires a minimum 7-star standard. It had been a decade since energy standards were last lifted and Australia is lagging 40% behind comparable countries. The Foundation funded Renew to create advocacy resources as well as build a coalition of organisations advocating to have higher energy efficiency standards incorporated into the Code.

**National Climate Change and Health Strategy** Through the work of the Climate and Health Alliance (CAHA) and Drs for the Environment, the Federal Government is developing a National Climate Change and Health strategy, and has a dedicated, responsible government unit.

Beyond Zero Emissions' integration of **Emissions Insights Explorer (EIE)** into Snapshot Climate has provided select local councils' unique metrics in their emissions reduction planning and strategic processes.

## Community Resilience

**Climate change and mental health** Psychology for a Safe Climate provide mental health support for those supporting community members working on or concerned about climate change. Through our support, PSC has further developed their facilitator training, including an increased focus on social justice in their workshops.

**Community Service Organisations in Disaster Recovery** – VCOSS documented the critical disaster recovery role of these organisations to inform advocacy for policy change.

## Research & Evidence

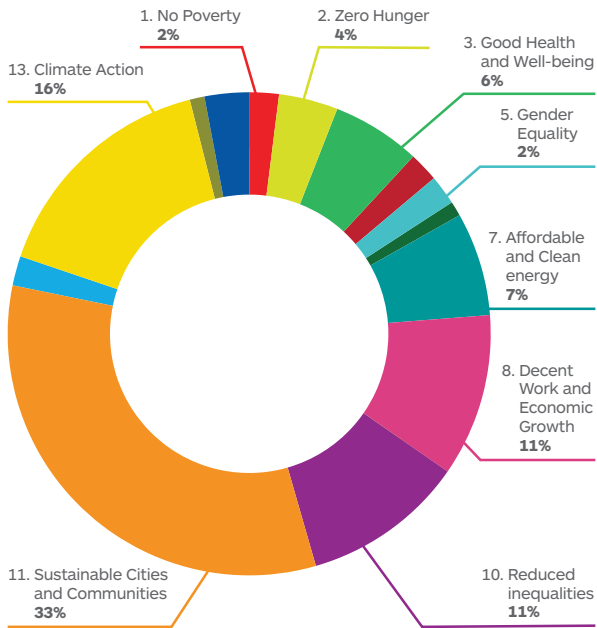
The Cities Power Partnership (CPP) completed a **corporate fundraising feasibility process**, and developed an asset registry and valuation, a database of corporate partner prospects, and an evidence-based framework for engaging those partners.

Social Ventures Australia analysed **labour market obstacles to young peoples' access to skilled employment**, which informed SVA program design, evaluation, and policy work.

# Contributions to the SDGs

In FY 21/22 we started recording to which Sustainable Development Goals (SDGs) projects in our strategic grants program made some contribution. In FY 21/22 those projects contributed to all the SDGs, except 6 and 14.

Importantly, **most projects contributed to multiple SDGs.**

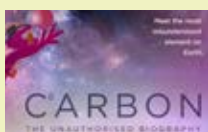


**In FY 21/22 the SDG targets to which we most contributed were:**

SDG	SDG Target
<b>8 Decent Work and Economic Growth</b>	<b>8.5</b> Achieve full and productive employment and decent work for all women and men, including for young people and persons with disabilities, and equal pay for work of equal value.
<b>10 Reduced Inequalities</b>	<b>10.2</b> By 2030, empower and promote the social, economic and political inclusion of all, irrespective of age, sex, disability, race, ethnicity, origin, religion or economic or other status.
<b>11 Sustainable Cities and Communities</b>	<b>11.1</b> Ensure access for all to adequate, safe and affordable housing and basic services and upgrade slums.
<b>13 Climate Action</b>	<b>13.1</b> Strengthen resilience and adaptive capacity to climate-related hazards and natural disasters in all countries.  <b>13.3</b> Improve education, awareness-raising and human and institutional capacity on climate change mitigation, adaptation, impact reduction and early warning.
<b>3. Good Health and Well-being</b>	<b>3.8</b> Achieve universal health coverage, including financial risk protection, access to quality essential health-care services and access to safe, effective, quality, and affordable essential medicines and vaccines for all.

## Our Climate Lens

We have been placing a climate lens across our work since 2016. That lens means that we consider how projects might help strengthen community resilience and/or reduce our emissions, in ways that address disadvantage. We believe there is a profound opportunity to shape a more caring, healthy, regenerative and just future for all by combining transformative climate change adaptation, just transitions, and sustainable development to achieve climate justice. Across our impact areas, our climate change related work includes awareness raising, organisational and community capacity strengthening, community resilience and adaptation, and just transitions. It also includes influencing policy, research and demonstration projects.



Some examples from FY 21/22 included our support for the production and broadcasting on the ABC of the film *Carbon: The Unauthorised Biography* in July 2022.



We also continued to support The Conversation's "cities desk", which produced a large body of work, addressing a wide range of public policy issues such as climate change, inequality, and the pandemic.

In FY 2021/2022 the Foundation funded \$3,895,539 across 56 projects tackling various aspects of the climate challenge. This included, but is not limited to:

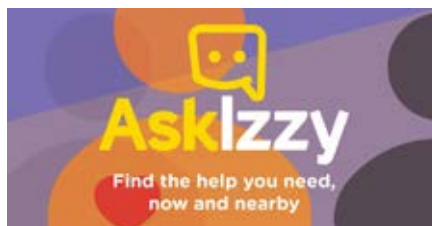
Organisation	Project title
<b>Trust for Nature</b>	Building Victoria's Indigenous ranger workforce
<b>FoodPrint at Melbourne University</b>	Food system resilience planning
<b>University of Technology Sydney</b>	Financing Sustainability Retrofits for Vulnerable Melbourne Households
<b>Australian Solar Energy Society</b>	Zero Carbon Project
<b>Federation of Community Legal Centres</b>	Climate Change Impacts on Access to Justice

# Homelessness & Affordable Housing

Melbourne is one of the most unaffordable housing markets in the world, and homelessness in Australia continues to rise. Lack of affordable housing and family violence are key reasons why women and children seek assistance for homelessness. During the pandemic, the State Government provided hotel accommodation to rough sleepers, housed perpetrators of family violence, and provided rental relief grants to aid with rental moratoriums. However, these effective efforts ended in 2022. A national housing plan is needed to prevent the current piecemeal approach to housing and homelessness in Australia and clearly establish responsibility, and government funding, for interventions that prevent homelessness.

The Foundation's support is focused on encouraging collaboration between sectors to reduce drivers of homelessness. We support research to better understand what interventions work and trial new ways of thinking. Our focus is on organisations and interventions that utilise Housing First principles, ensuring everyone has safe, secure, and long-term housing.

## Outcome 1.1 Homelessness or entrenchment of homelessness is prevented



### Impact: Community Support & Sector Collaboration

Infoxchange's **Ask Izzy**, is a mobile website that connects people who are in crisis with the services they need right now and nearby. It helps Victorians at risk of falling into housing crisis to stay housed and access other support and necessities. At the start of the COVID-19 pandemic, the Foundation provided a grant to enhance Ask Izzy to provide users with more guided support that would take in the complexities of individual's given situations.

The first 5 months of 2021 saw an average of 79K usage sessions per month, an increase of around 50% from the previous period. The funding helped develop specific features and information to assist those impacted by COVID-19, but also improved some of the key features, particularly in the areas of content management and measurement.



### Impact: Social Justice

Law and Advocacy Centre's project **Pathways out of the Justice System** is funded by the Foundation to help one of our community's most marginalised groups. This project provided gender-informed, targeted, specialist in-house case-management services to connect women who are charged with a criminal offence with both housing and legal services. Using a gender lens, the project recognises family violence as a key driver of both housing instability and entrenchment in the criminal justice system for women.

This project took an innovative, systems change approach by interrupting the trajectory that would otherwise see women entrenched in cycles of poverty, homelessness, victimisation, and offending.

## Outcome 1.2 Supply of affordable, sustainable, and healthy housing is increased



### Impact: Pathways to affordable housing

The Foundation created the **Affordable Housing Challenge** to encourage cross-sector collaborations that create affordable housing on underutilised land, strata, or existing buildings. We've worked with both local councils and not-for-profits, including faith-based organisations. The Foundation has funded small feasibility grants to help organisations explore the possibilities of creating affordable housing on their land holdings. We've also funded larger capital grants, for project that are ready to build.



### Impact: New home ownership pathways for Aboriginal and Torres Strait Islander peoples

Aboriginal Housing Victoria are creating an **Aboriginal Home Ownership Hub** to help individuals access good quality, culturally safe information about home ownership. The Hub will help increase people's understanding of how to get into the housing market as well as build skills to manage and maintain people's homes and finances. The project aims to increase home ownership rates among Aboriginal and Torres Strait Islanders.

# Homelessness & Affordable Housing

## Outcome 1.2 Supply of affordable, sustainable, and healthy housing is increased



### Impact: Program Innovation: 39 apartments

#### Housing Choices – Townhall Ave, Preston

Townhall Ave is a new development initiated through the Foundation's Affordable Housing Challenge. The development utilises underdeveloped land from the City of Darebin, funding from the Big Housing Build and a grant from the Foundation.

The property comprises 39 one and two-bedroom apartments across five levels and includes re-provision of 28 public car parks at ground level. All dwellings are designed to Livable Housing Australia Silver Level, 5 Star Green Star and 7 Star NatHERS ratings.

## Outcome 1.3 Increased energy efficient and climate resilient homes for low-income households



### Impact: Policy Influence

**The National Construction Code now requires a minimum 7-star standard.** The Foundation funded Renew to create advocacy resources as well as build a national coalition of community, consumer, and environment groups, advocating to have higher energy efficiency standards incorporated into the Code.

The new requirements will help increase energy efficiency standards, thereby decrease household emissions, improve the resilience of houses to extreme weather, improve long term health and provide cost savings for residents. Indications are for utility cost savings over 50% of all housing by 2050.



### Impact: Research & Policy Influence

Community Housing Industry Association are developing a **Social & Green Benefits Calculator** to estimate project-specific, wider social and economic benefits from social and affordable housing projects. It will provide comprehensive economic justifications for the use of external resources that would assist new supply, arguments that more accurately reflect the social outcomes that occur through the provision of social and affordable housing.

The project is also developing additional household benefit indicators associated with (1) provision of green/public space and incorporation of open space in dwelling design (2) enhanced energy efficiency and (3) an embodied carbon estimation for new housing developments.

## Some of the other impactful HAH projects completed during FY 21/22

#### Federation University

Optimal shared home equity model for the younger segment of the population in Melbourne

#### Monash University

Unequivocal Women's Housing: Quality affordable housing and landscaping for women at risk of homelessness

Making Home: Older women at risk of homelessness - Event

#### Western Community Legal Centre

International Students Accommodation Legal Service - Regulation of Unsafe Housing (ISALS)

#### MacKillop Family Services

Safe relationships: working with young men who use violence

#### McAuley Community Services for Women

Devonshire Road Redevelopment & Middle Road Apartments Project

#### Launch Housing

Maintaining housing during COVID-19

#### Council to Homeless Persons

Everybody's Home

#### Safe and Equal

COVID-19 and Family Violence Crisis Response - New Pathways to Support

#### Community Housing Industry Association

Shared Equity Status Under Charity Law

#### HANZA Inc

Exploring options for capacity building and growing Home Share Melbourne

#### RMIT University

Social Mix: measuring the benefits for low-income households

#### SEFA Partnerships

Shared equity housing for low-income households  
Home ownership for middle aged women

#### University of Melbourne

2021 Housing Access Rating Tool (HART) update

#### Uniting (Victoria and Tasmania)

Social and Affordable Housing Development - Concept

# Inclusive, Sustainable Economy & Jobs

Multiple policy directions indicate that the Foundation is on the right track by focusing on next economy skills for those facing disadvantage. However, the implications of this policy landscape for the for-purpose sector are nascent, yet to be fully understood or acted upon. Because the interconnected challenges of climate change, technology, and globalisation are changing the nature of work and increasing economic exclusion and insecurity, by supporting services, policies, and systems that lead to increasing transitions to employment for those facing disadvantage, we will help enable the necessary inclusive and sustainable next economy.

It is equally evident we must transition to a low-carbon economy, and that the transition must not further entrench existing inequalities or generate new conditions of harm and inequality. We believe that by supporting services, policies, and systems that support just transitions for people and communities facing disadvantage, we will help enable an inclusive and sustainable economy for all.

## Outcome 2.1 Relevant skills and capabilities, including social entrepreneurship, are increased



### Impact: Sector Capacity

The Foundation supported AbilityWorks in **purchasing a new digital scanner**. Over the project's six months, 52 employees with a disability worked in the document scanning area with this new technology, with their sense of pride in the organisation rated at 88%, skill improvement at 86%, sense of belonging at 86%, sense of purpose at 84% and self-esteem at 84%.

This new technology, lessons learned, and skills developed during the project also enabled Ability Works to win a further contract from the Department of Defence and the document scanning work continues.



### Impact: Next Economy Skills Development

Social Ventures Australia developed an online **impact measurement platform** called 'Review for Outcomes', which enables youth employment programs to capture the views of young people and easily identify areas for improvement.

From Feb-July 2022, SVA provided 7 Victorian organisations with Review Platform demonstrations; including those working in high youth unemployment areas, i.e. Melton, Dandenong and Braybrook

So far, 50% of users have implemented custom questions related to non-employment outcomes including wellbeing, self-esteem, and social support and specific vocational skills relevant to program content.

## Outcome 2.2 Quality jobs in clean, digital, and caring industries are created for job seekers



### Impact: Sector Collaboration

Via the **Post COVID-19 Innovation Collaboration Grants**, we worked with Myer, Potter, VFFF, and Gandel Foundations to provide the Philanthropic sector with new case studies for collaborative grant making, particularly informing a new social enterprise focussed grant round. It distributed \$2 million in grants to three innovative initiatives:

1. Good Deliveries - Good Cycles,
2. Choose Your Career Program - ReBuild and Green Collect
3. Victorian Arts Centre Trust - Tech Connect Queensland (not funded directly by the Foundation).



### Impact: Research

The Foundation funded a landmark research paper by Social Enterprise Australia, the newly established national peak body for the Social Enterprise sector, which measured **the economic contribution of the Social Enterprise sector** in Australia. It found that Australia's 12,000 social enterprises employ over 206,000 people or 1.6% of the workforce, the same % as Arts and Recreation and Mining. It also contributes \$21.3 billion or 1% of GDP to the economy.

This was alongside the Social Enterprise World Forum, which catalysed further development of the sector and interest from all levels of government.

# Inclusive, Sustainable Economy & Jobs

## Outcome 2.3 Enable our transition to an inclusive and sustainable economy that serves people and planet



### Impact: Policy Influence, Sector Collaborations, & Jobs in the Next Economy

Friends Of The Earth's establishment of a pilot **Earthworker Smart Energy Cooperative** demonstrated a model that can achieve multiple social and environmental outcomes. It trained and employed six people facing disadvantage as energy auditors. A very successful partnership was established with Moonee Valley City Council to source low-income households in need of retrofitting, with a handful sourced through JSS food-drop and settlement housing resulting in 20 audits and retrofits completed.



### Impact: Sector Capacity

The Australian Centre for Progress's **Economic Media Centre** delivers media advocacy capacity for civil society advocates. In FY 21/22 it trained almost 300 diverse media spokespeople, placed more than 430 unique media stories (resulting in 3000+ syndications), enabled 126 small organisations to get their stories in the news, and convened over 160 media spokespeople across the Economic Media Centre Spokesperson Networks.

## Some of the other impactful ISEJ projects completed during FY 21/22

### Job Watch

Your rights at work Supporting culturally and linguistically diverse communities in their native language

### The Push

Electronic Music Incubator at Collingwood Arts Precinct

### Student Youth Network

SYN Production Services

### Swinburne University

WISE Workplace Inclusion Model for Wellbeing

### Victoria University

"Third Space" Pedagogies Inspiring Disadvantaged Students in the West

### Lively Community

Lively Home Care: Scaling an innovative model of intergenerational care

### Enable Social Enterprises

COVID-19 Scaling up affordable technology for disadvantaged communities

### Youth Development Australia

Youth Futures Summit - Conference Bursaries

### ACOSS

Raise the Rate For Good

### Good Cycles

Fridge Mining

### Jigsaw Group

Project Puzzle

### Per Capita Australia

Co-designing an Australian Youth Guarantee

Project Puzzle: Jigsaw Expansion into Melbourne

### Social Ventures Australia

Pathways to Skilled Employment

### STREAT

Season of Giving Appeal



# Healthy & Climate Resilient Communities

Melbourne's climate resilience is inequitable because the foundations of resilience, the determinants of health, are not equitably shared. Despite social bonds being one of the most critical determinants of health, disaster resilience, and climate resilience, sense of belonging has declined 25% for Australians struggling to pay their bills and 29% for those who are 'just getting along' (ABS), and social isolation is growing. At the same time, the distribution of community 'infrastructure' that nurture such social bonds also follow place-based patterns of inequities and disadvantage. Inequitable resilience is further exacerbated by limited genuine inclusion of under-served and under-represented communities in resilience planning and action, and by resourcing limitations across the community and NFP sector. By focussing on strengthening social connections, enabling resilient community infrastructure, and the abilities of priority communities to be key partners in resilience efforts, when combined with other efforts to address the roots of vulnerabilities, we will help enable a regenerative and just future for all.



## Outcome 3.1 Communities shape regenerative and just climate change resilience



### Impact: Research & evidence

**Sweltering Cities' Community Heat Survey** surveyed 2147 respondents, including 582 Victorians, from 695 unique postcodes across every state and territory in the country. 48% of which were renters. 84% have trouble sleeping on hot nights, and while 72% have air-conditioning, 61.8% costs concerns stop them turning it on.

This research helps the Foundation and the wider community understand the implications of heat for community health, and will inform future projects. .

### Impact: Climate resilience & Sector Collaborations

Through an initiative grant, the Foundation supported Jesuit Social Services' Centre for Just Places' **Mobilising Climate Just Communities in Melbourne's West** project. This work built stronger networks and collaborations between 44 health and community service organisations, and local government, and led to a Collaboration Action Plan.

That Plan outlines a shared vision for actions required to mobilise community health and community service organisations around climate justice and community resilience in the west of Melbourne – local council areas of Brimbank, Hobsons Bay, Maribyrnong, Melton, and Wyndham.

## Outcome 3.2 Greater Melbourne's food systems are equitable, healthy, sustainable, and resilient



### Impact: Policy Influence

Our ongoing support for the FoodPrint work at Melbourne University, continues to play a critical role in **understanding how to build the resilience of Greater Melbourne's food systems.**

Our partnership with FoodPrint has influenced Victorian Government commitments to protect agricultural land and components of the Plan Melbourne 2017-2050. It is being used by local governments to develop key policies, such as their green wedge management plans and food strategies. It has also inspired a similar project in Perth and is now connected with an international consortium.

### Impact: Research & evidence

Trust for Nature - **securing our sustainably managed farmland** - was an Australia first review of how different models of land ownership can improve the equity, sustainability, and resilience of our urban food system.

TFN's trial of a farm covenant at 500ha Moonlight Creek farm in Rokewood found that such a covenant can have the same legal force as a traditional conservation covenant, but would have a greater focus on protecting the natural capital that supports healthy agricultural systems on land threatened by urban development. TFN are working with landholders to establish two additional farm properties under this model. They also found that the closer land is to a major CBD, the more likely that funding will need to look to shared benefit outcomes to attract the support to secure land through farm covenants.

# Healthy & Climate Resilient Communities

## Outcome 3.3 The health and community sectors can support community resilience to climate change and disasters



### Impact: Research and Policy Influence

The Foundation continues to help strengthen the disaster and climate change resilience of the community and health sectors. Our support of Melbourne Health and Victoria University's **Futureproofing the frontline - Australian Frontline Health Workers study**, enabled analysis of close to 10,000 qualitative survey responses from frontline health workers about the impact of the pandemic on their mental health.

We are now supporting their co-designing, with those workers, methods, and tools to help reduce or manage the mental health impacts of COVID-19 and other disasters.

Such work will be critical to ensuring the health system is able to support our collective health during extreme events. This new applied research seeks to influence systemic change across health sector, including policy and practice changes.

### Impact: Policy Influence and Sector Capacity

Since 2017, the Foundation has been supporting **the Climate and Health Alliance to strengthen the capacity of the health sector** to understand and communicate the health implications of climate change. We have seen it grow in membership and impact. Its most recent project, Real Urgent and Now alongside CAHA's advocacy work saw, the newly Federal Government commit to development of a **National Strategy on Climate Change and Health**, and a dedicated unit within a department. CAHA are on the advisory group for the Strategy's development

## Some of the other impactful HCRC projects completed during FY 21/22

### Blind Sports & Recreation Victoria

A vision through Windows for improved health and well-being.

### Not Yet Its Difficult

Assembly for the Future

### Flemington & Kensington Community Legal Centre

The Walking Alongside Program

### Victoria University

Devolving Aspire: Young Muslim Women's Governance and Leadership Program

### VCOSS

VCOSS Bushfire Recovery Project

### Original Power

First Nations Message Research Project: Phase 3

### Zelman Memorial Symphony Orchestra

No Friend but The Mountains, A Symphonic Song Cycle

### Melbourne Health

Australian Frontline Health Workers study

### Gippsland Disability Advocacy

Bushfire Recovery

### Australian Youth Climate Coalition

Seed Mob becoming independent

### Monash University

Improving safe water access for better health and livelihood: Solar-driven Micro-desalination technology

### Western District Health Service

Primary Care Partnerships for Community Resilience

### Climate and Health Alliance

Real, urgent, and now: the health impacts of climate change

### Centre for Australian Progress

Sweltering Cities Community Survey Project

### Victorian Pride Centre

Connecting Pride

### Doctors for the Environment

Digital Communications

### Uniting (Victoria and Tasmania)

Data collection phase of 'Uniting and Connected'- an integrated mental health response to COVID-19

# Generous Melbourne (Inspiring Philanthropy)

This outcome provides support to charitable organisations and networks working across the Impact Areas. In the context of the complex, challenging, and urgent problems the community faces, this outcome is increasing the Melbourne (and broader) community's ability to withstand shocks and find solutions to our shared changes through collective and structured giving.

Across Greater Melbourne there are persistent areas of long-term socio-economic disadvantage. Demand for support from charities working across the Foundation's outcomes has increased due to increasing economic inequality and increasing impacts of climate change (see other relevant Outcomes). The sector's digital capacity needs also to continue to grow - only 56% of the sector indicated their staff's confidence in using information technology systems required for their role.

## Outcome 4.3 An effective philanthropic and impact investment ecosystem, and a capable charitable sector support the achievement of our aspirations



### Impact: Sector capacity, Collaboration, Convening & Networks

**InfoXchange's innovative NFP Digital Transformation Hub** services the NFP sector, helping organisations to build digital capacity and thereby increase the impact of their work. The impressive level of use of the initial Hub and growing need within the sector led the Foundation to approve a follow-on grant to InfoXchange, co-funded with Gandel Foundation, to expand the program.

Since then, they have supported more than 250 advisory requests through the 'expert bar' of staffed by InfoXchange Group employees as well as volunteers from corporate partners. They have also provided over \$200M worth of curated technology offers for the not-for-profit sector from existing InfoXchange Group partners Google, Microsoft, Adobe, Amazon, Zoom, MYOB, NetSuite and sector specific providers.



### Impact: Sector capacity, Research, Influencing Policy

**Social Ventures Australia - Charities as Job Creators Report** was developed to further policy goals by drawing political, media and public attention to the challenges facing the charity sector as well as the opportunity for the sector to play a role in Australia's COVID-19 recovery.

The report found that charities employ more people than the mining and manufacturing sectors combined, are key players in Australia's economy contributing the equivalent of 8.5% of direct and indirect value to GDP, and could be an important source of job growth.

It also found that JobKeeper wouldn't be enough to preserve all charities, with 14% at risk of becoming unviable and 44% making an operating loss by September 2021.



### Impact: Sector Capacity

**Justice Connect's Not-for-profit Law program** provides free and affordable specialist legal help for not-for-profit community organisations.

Between Nov 2020 and 2022,

- 307,894 users viewed the online resources
- 87% of users would recommend their resources
- 13,197 hours of legal advice delivered
- 2,930 instances of legal advice delivered
- Over 20,000 monthly users
- They reviewed and updated 180+ resources, including 79 relevant to Victorian organisations.

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## Lord Mayor's Charitable Foundation

Lord Mayor's Charitable Foundation  
Act 2017 (Vic)

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To learn more about the Foundation's work and receive regular updates, please visit: [lmcf.org.au/subscribe](https://lmcf.org.au/subscribe)

### Join Us

Contact our Development Team to discuss how you can partner with Lord Mayor's Charitable Foundation for maximum impact: [philanthropy@lmcf.org.au](mailto:philanthropy@lmcf.org.au)

**lmcf.org.au**

## With Gratitude

This report could not have been produced without the support of all the Foundation's staff, and reporting by our grant partners.

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